

Cooper Lighting Ballast & Lamp Manufacturers

March 21, 2012

Please use the following current contact information when calling Ballast and Lamp Manufacturers when issues arise where your customers have defective lamps and non Cooper Lighting ballasts.

Cooper Lighting Post Sale Customer Support Ballast and Lamp Manufacturers

TYPE	CONTACT NAME	PHONE NUMBER	FAX NUMBER e-mail
BALLAST MANUFACTURERS			
Advance	Warranty Department	800-372-3331	630-307-3029
American Ballast	Bobby or Rob	888-313-8188	bobbys@americanballast.com
Aromat	Ryan Wojtczak	724-743-4770 x17	N/A
Bodine	Shirley Walton	800-223-5728/901-853-7211	901-853-5009 / 8694
General Electric	Warranty Support	888-GE-BALLAST (1-888-432-2552, Option 2 Warranty)	
Hatch	Sarah	813-288-8006	
Howard Industries	Terri Temple	800-956-3456	601-422-1652
Iota	Don Bull	800-866-4682 x125	520-741-2837
Keystone Ballast	Steve or Josh	215-283-2600	
Lutron	Gudrun Bauer	610-282-6347 Main Customer queue 888-588-7661	610-282-6790 gbauer@lutron.com
Magnetek/Triad/Universal	Dan Soule	615-316-2523	615-884-3927 dsoule@unvit.com
Osram-Sylvania/Motorola	Warranty Support	800-654-0089	877-726-6444
Pacific	Blane Goettle	916-371-8080	
Robertson	Andy Bielski	800-323-5633	877-388-2420
SLI	Kevin Bonner	843-464-0554	
SLI Customer Service		800-922-6693	843-464-6135
SLI Technical Service		915-877-4380 x475	843-464-1203
Metrolight	Kelly Corcoran	615-457-2060	615-457-2063 kellyc@metrolight.com
Philips	Tom Mallory (main contact)	1-847-390-3794	1-847-768-7768 tom.mallory@philips.com
	Tony Dentamaro (backup)	phone extension 7766	tony.dentamaro@philips.com
LAMP MANUFACTURERS			
General Electric	Andy Gregorius	901-355-2003	robert.gregorius@ge.com
Osram-Sylvania	Warranty Support	800-654-0089	877-726-6444
Philips	Tom Mallory (main contact)	1-847-390-3794	1-847-768-7768 tom.mallory@philips.com
	Tony Dentamaro (backup)	phone extension 7766	tony.dentamaro@philips.com
HID LAMP REPRESENTATIVES			
General Electric	Andy Gregorius	901-355-2003	robert.gregorius@ge.com
Osram-Sylvania/Motorola	Warranty Support	800-654-0089	877-726-6444
Philips	Tom Mallory (main contact)	1-847-390-3794	1-847-768-7768 tom.mallory@philips.com
	Tony Dentamaro (backup)	phone extension 7766	tony.dentamaro@philips.com
Venture Lighting	Kim Pratt/Bill Taylor	800-451-2606 x7520 / 440-836-7525	800-451-2605

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Customer First Center
1121 Highway 74 South
Peachtree City, Georgia 30269
P: 770-486-4800 F: 770-486-4801